



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 31st October 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/04.

You requested the following information, please also see our response below:

Please provide the number of occasions for each of the last five financial years PLUS the current financial year that you have been called to assist with a homeless person or somebody of no fixed abode.

Please break down by the number of each type of response given for the same time period.
Please see table below:

Financial Year	Calls	Responses
2013-14	68	54
2014-15	94	69
2015-16	118	79
2016-17	102	65
2017-18	524	339
2018-19*	424	264

*This data is up to and inclusive of September 2018

The Trust does not have a category to specifically identify incidents related to rough sleepers. The data has been pulled using a Free Text search for the following terms:

- Rough Sleeper
- Rough Sleeping
- NFA
- No fixed address
- No fixed abode
- Homeless

Please note this may not be a true reflection of calls as there may be cases where this term is mentioned within the text but does not relate to the incident itself and may relate to something else i.e. patient's medical history. There may also be cases where the patient is homeless but this is not mentioned by the caller and therefore not documented in the notes.

Please also note that the Trust introduced a new Computer Aided Dispatch system in July 2017. This will have contributed to the sharp rise in incidents recorded from this date as prior to this could only search within a limited number of characters.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust